

Going abroad?

Most vaccines take a while to work so fill in a travel questionnaire as soon as possible to ensure you are covered against the local diseases.

Accepting new patients

We are accepting new patients so if you know someone who needs a GP then ask at reception for the forms. Signing up is easy.

If you have any comments or queries then please feel free to jot them down and place them in our comments box.

# Practice Update

## Over The Counter Products

Bolton has just implemented national NHS guidance restricting the prescription for many over the counter products. Patients are now expected to get treatment for the ailments below themselves over the counter. They will shortly be removed from your repeat order slips. Conditions affected;

Sore throat	Cold sores	Conjunctivitis	Simple coughs	Dry skin
Colds	Cradle cap	Infant colic	Haemorrhoids	Sunburn
Mild cystitis	Nappy rash	Dandruff	Mild dry eyes	Insect bites
Ear wax	Sweating	Head lice	Minor burns	Mild acne
Sunburn	Sun protection	Hay fever	Oral thrush	Ringworm
Athlete's foot	Threadworm	Travel sickness	Warts	Fungal nail
Vitamins	Probiotics	Simple constipation	Simple diarrhoea	Toothache



Due to pressures on their time, the GPs and practice nurses will not be able to issue repeat prescriptions within normal GP consultations. Please order your repeat medication in the usual way. This will help the GPs run to time.

## New software

For the long term benefit of patient care, the practice will soon be moving to new record keeping software. This will likely take place around Sept/Oct 2019. Whilst we will take steps to minimise any disruption there will possibly be some teething problems. Please bear with us if things don't go completely to plan.



## Nosy receptionists?

The practice now has GPs, practice nurses, health care assistants, mental health practitioners, musculoskeletal practitioners and a pharmacist.

We have instructed our receptionists to ask you more detailed questions as to the reason for your appointment. They are simply ensuring you see the most appropriate person for your problem. They are not trying to be nosy or obstructive. You don't have to tell them a reason but you might wait longer to be seen.