

CROMPTON VIEW
SURGERY

SPECIAL
POINTS OF
INTEREST

Going abroad?

Most vaccines take a while to work so fill in a travel questionnaire as soon as possible to ensure you are covered against the local diseases.

Additional Roles

Whilst our core team is the same, we are constantly evolving in order to provide you with the best service possible. The most recent addition to the team includes Coralleigh Ward (Mental Health Practitioner).

If you have any comments or queries then please feel free to jot them down and place them in our comments box.

Practice Update

WWW.CROMPTONVIEWSURGERY.CO.UK

SUMMER 2024

THE GP PATIENT SURVEY



How do we perform? In the latest independent survey of GP practices we came 2nd out of 49 Bolton practices for overall patient experience. 91% of you described your overall satisfaction as good—thank you! The national average was 74%.

You can view the full results @ www.gp-patient.co.uk

Whilst being rated highly by patients is important to us, being a good clinical team is vital too. The Government haven't yet released the national 23/24 results yet but we know we did very well. In the latest available national clinical targets (22/23) we hit 99.2% of targets. This was 5% above the Bolton average and 6% above the national average.



Pharmacy First

NHS England has now funded pharmacies to be the 1st port of call for these 7 conditions : acute middle ear infections, impetigo, infected insect bites, shingles, sinusitis, sore throat, uncomplicated urine infections (women age 16-64). Some conditions apply.

Dr Goldrick

We apologise that Dr Goldrick is expected to be unavailable for the next few months as he undergoes some prolonged medical treatment. He is hopeful to be back later in 2024 and he sends his well wishes to his regular patients.

The practice will be covering his absence with some local GPs that are well known to us. This includes Dr Bilal Saleem who completed his GP training with us not long ago.

Access GP Services Online

This includes:

- Booking routine appointments with your usual GP
- Ordering repeat prescriptions directly from us (quicker than via the pharmacist)
- Improved access to your medical records

